

**(DBHM31)**

**ASSIGNMENT - 1**

**B.H.M. DEGREE EXAMINATION, MARCH 2023**

Third Year

FOOD AND BEVERAGE MANAGEMENT

**MAXIMUM : 30 MARKS**

**ANSWER ALL QUESTIONS**

1. Write about the importance of controls in hotels.
2. Discuss about the determination of F & B standards.
3. Describe the steps in purchasing cycle.
4. Write in detail about inventory taking procedure.
5. What are the objectives of food costing?

**(DBHM31)**

**ASSIGNMENT - 2**

**B.H.M. DEGREE EXAMINATION, MARCH 2023**

Third Year

FOOD AND BEVERAGE MANAGEMENT

**MAXIMUM : 30 MARKS**

**ANSWER ALL QUESTIONS**

1. Briefly explain various types of food cost reports.
2. Give an overview on production planning.
3. Explain the techniques of wastage control.
4. Write about:
  - (a) Standard cost control.
  - (b) Standard revenue control.
5. Enumerate the legal elements in purchasing of liquor.

**(DBHM32)**

**ASSIGNMENT - 1**

**B.H.M. DEGREE EXAMINATION, MARCH 2023**

Third Year

ACCOMMODATION OPERATIONS

**MAXIMUM : 30 MARKS**

**ANSWER ALL QUESTIONS**

1. Write in detail about controlling and evaluating.
2. Discuss in detail about rule of thumb approach.
3. Explain about estimation of expenses.
4. Examine the need for redefining budget plans.
5. Give an overview on daily operation report.

**(DBHM32)**

**ASSIGNMENT - 2**

**B.H.M. DEGREE EXAMINATION, MARCH 2023**

Third Year

ACCOMMODATION OPERATIONS

**MAXIMUM : 30 MARKS**

**ANSWER ALL QUESTIONS**

1. Discuss about calculation of multiple occupancy percentage.
2. Briefly explain various elements of revenue management.
3. Bring out the methods of internal recruitment.
4. What are the skills required by staff to perform accommodation operations?
5. Give an overview on alternative scheduling techniques.

**(DBHM33)**

**ASSIGNMENT - 1**

**B.H.M. DEGREE EXAMINATION, MARCH 2023**

Third Year

HOUSEKEEPING MANAGEMENT

**MAXIMUM : 30 MARKS**

**ANSWER ALL QUESTIONS**

1. Explain about different types of guest rooms.
2. Describe the organisational structure of house keeping department.
3. Enumerate the importance of communication in dealing with guests.
4. Discuss the interrelationship between house keeping department and other departments.
5. Write about electrical equipment used to clean rooms.

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**ASSIGNMENT - 2**

**B.H.M. DEGREE EXAMINATION, MARCH 2023**

Third Year

HOUSEKEEPING MANAGEMENT

**MAXIMUM : 30 MARKS**

**ANSWER ALL QUESTIONS**

1. Give a classification of cleaning agents.
2. State the checklist of supplies to replenish.
3. Explain about servicing of guest rooms.
4. Write about the cleaning of public areas.
5. Describe about cleaning of metals.

**(DBHM34)**

**ASSIGNMENT - 1**

**B.H.M. DEGREE EXAMINATION, MARCH 2023**

Third Year

INFORMATION TECHNOLOGY FOR  
HOTEL MANAGEMENT

**MAXIMUM : 30 MARKS**

**ANSWER ALL QUESTIONS**

1. Examine the role of computers in hotel management.
2. Describe the importance of computers in front office functioning.
3. Define MIS. Examine its functions.
4. Give an overview of data life cycle.
5. Write a note on programmable decisions.

**(DBHM34)**

**ASSIGNMENT - 2**

**B.H.M. DEGREE EXAMINATION, MARCH 2023**

Third Year

INFORMATION TECHNOLOGY FOR  
HOTEL MANAGEMENT

**MAXIMUM : 30 MARKS**

**ANSWER ALL QUESTIONS**

1. Discuss about different levels of management.
2. Write about the application of MIS in marketing management.
3. Discuss about the relationship between MIS and Finance department.
4. State the features of LAN and WAN.
5. Briefly explain about Decision Support System models.



**ASSIGNMENT - 1**

**B.H.M. DEGREE EXAMINATION, MARCH 2023**

Third Year

COMMUNICATION AND SOFT SKILLS

**MAXIMUM : 30 MARKS**

**ANSWER ALL QUESTIONS**

1. Briefly explain about various types of communication.
2. Explain the importance of business communication.
3. What are the instruments of business communication?
4. How to overcome the barriers of communication?
5. Write a model circular regarding college fest.

**ASSIGNMENT - 2**

**B.H.M. DEGREE EXAMINATION, MARCH 2023**

Third Year

COMMUNICATION AND SOFT SKILLS

**MAXIMUM : 30 MARKS**

**ANSWER ALL QUESTIONS**

1. What are the features of business letters?
2. Explain about the types of meetings.
3. How to write minutes? Explain.
4. Give an overview on interpersonal skills.
5. What are the factors influencing group communication?

**(DBHM36)**

**ASSIGNMENT - 1**

**B.H.M. DEGREE EXAMINATION, MARCH 2023**

Third Year

**HOTEL ENGINEERING AND MAINTENANCE**

**MAXIMUM : 30 MARKS**

**ANSWER ALL QUESTIONS**

1. State the merits and demerits of contract maintenance.
2. Describe the organisational chart of maintenance department.
3. What are the duties of maintenance department?
4. Give an overview on types of maintenance contracts.
5. What are the reasons for equipment replacement?

**(DBHM36)**

**ASSIGNMENT – 2**

**B.H.M. DEGREE EXAMINATION, MARCH 2023**

Third Year

**HOTEL ENGINEERING AND MAINTENANCE  
MAXIMUM : 30 MARKS**

**ANSWER ALL QUESTIONS**

1. Write a note on economic replacement cycle.
2. Discuss about the construction of ceiling, wall and flooring.
3. Discuss about establishment of cold and hot water system at hotels.
4. Write about uses of traps and closets.
5. Explain about prevention of dampness and leakages.

**(DBHM36)**