

(DBHM31)

ASSIGNMENT - 1
B.H.M. DEGREE EXAMINATION, MAY – 2019

Third Year

FOOD & BEVERAGE MANAGEMENT

Maximum : 30 Marks
Answer ALL Questions.

- Q1)* Discuss the determination of F & B standards.
- Q2)* Explain the control cycle in a hotel.
- Q3)* Write a note on bin card and inventory control techniques.
- Q4)* Explain the types of food cost reports.
- Q5)* Explain the concept of menu engineering and its application.

(DBHM31)

ASSIGNMENT - 2
B.H.M. DEGREE EXAMINATION, MAY – 2019

Third Year

FOOD & BEVERAGE MANAGEMENT

Maximum : 30 Marks
Answer ALL Questions.

- Q1)* Explain the server responsibilities and service procedures.
- Q2)* Explain how to formulate production plans.
- Q3)* Define Beverage and explain the beverage dispensing equipment.
- Q4)* Write a note on purchasing of liquors.
- Q5)* Discuss the concept of purchase cycle.



(DBHM32)

ASSIGNMENT - 1
BHM DEGREE EXAMINATION, MAY – 2019
(Examination at the end of Third Year)
Third Year
ACCOMMODATION OPERATIONS
Maximum : 30 Marks
Answer ALL Questions.

- Q1)* Discuss about various approaches for establishing room rates.
- Q2)* State the functions of accommodation management.
- Q3)* Explain how do you prepare a daily operations report.
- Q4)* Listout the elements of revenue management.
- Q5)* Write about potential average single rate, potential average rate and potential average double rate.

(DBHM32)

ASSIGNMENT - 2
BHM DEGREE EXAMINATION, MAY – 2019
(Examination at the end of Third Year)
Third Year
ACCOMMODATION OPERATIONS
Maximum : 30 Marks
Answer ALL Questions.

- Q1)* Explain about staff recruitment in hotels.
- Q2)* Enumerate the training needs for accommodation management.
- Q3)* Define motivation. Explain its significance.
- Q4)* Write in detail about performance appraisal techniques.
- Q5)* Discuss about defining and redefining of budget plans.



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ASSIGNMENT - 1
B.H.M. DEGREE EXAMINATION, MAY – 2019

Third Year

Housekeeping Management

Maximum : 30 Marks

Answer ALL Questions

Q1) Explain the features and importance of Housekeeping accommodation operations.

Q2) Discuss the duties and responsibilities of Housekeeping personnel.

Q3) Define Communication. Discuss its features and importance in a hotel.

Q4) Describe the Inter - departmental co - ordination and its importance.

Q5) Explain the cleaning and chemical agents with examples.

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ASSIGNMENT - 2
B.H.M. DEGREE EXAMINATION, MAY – 2019

Third Year

Housekeeping Management

Maximum : 30 Marks
Answer ALL Questions

- Q1)* Explain the storage and maintenance of cleaning equipment.
- Q2)* Discuss the standard cleaning methods.
- Q3)* Write a note on servicing of guest rooms and the standard contents of a guest room.
- Q4)* Discuss the process involved in cleaning of elevators and lobbies.
- Q5)* Describe cleaning of laminated surfaces and floors.



(DBHM34)

ASSIGNMENT - 1
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Third Year

INFORMATION TECHNOLOGY FOR HOTEL MANAGEMENT

Maximum : 30 Marks
Answer ALL Questions

- Q1)** Discuss the role of computers in management of Front Office and Kitchen.
- Q2)** Explain the Data processing methods.
- Q3)** Define Management and explain its functions.
- Q4)** Describe the decision making process.
- Q5)** Discuss the application of MIS in marketing and HR.

(DBHM34)

ASSIGNMENT - 2
B.H.M. DEGREE EXAMINATION, MAY – 2019

Third Year

INFORMATION TECHNOLOGY FOR HOTEL MANAGEMENT

Maximum : 30 Marks
Answer ALL Questions

- Q1)* Explain the various types of gadgets.
- Q2)* Define MIS. Explain its features and functions.
- Q3)* Discuss in detail the types of decisions.
- Q4)* Write a note on DSS models.
- Q5)* Explain the steps in system development life cycle.



(DBHM35)

ASSIGNMENT - 1
B.H.M. DEGREE EXAMINATION, MAY – 2019
Third Year

COMMUNICATION & SOFT SKILLS

Maximum : 30 Marks
Answer ALL Questions

- Q1)** Explain the various modern forms of communication.
- Q2)** List out the qualities of a good business letter.
- Q3)** Describe the benefits of communication with use of written and oral communication.
- Q4)** What are the barriers to communication? Discuss the guidelines for overcoming these barriers.
- Q5)** What are different formats of communication?

(DBHM35)

ASSIGNMENT - 2
B.H.M. DEGREE EXAMINATION, MAY – 2019
Third Year

COMMUNICATION & SOFT SKILLS

Maximum : 30 Marks
Answer ALL Questions

- Q1)** What are the skills and procedures should be considered while drafting representations?
- Q2)** Explain significance and importance of speaking skills in Seminar and Conference.
- Q3)** Write a short notes on:
a) Enquiry letter
b) Sales letter
- Q4)** What is a group? State the characteristics of a group.
- Q5)** What precautions are required while writing a report?



(DBHM36)

ASSIGNMENT - 1
B.H.M. DEGREE EXAMINATION, MAY - 2019

Third Year

HOTEL ENGINEERING & MAINTENANCE

Maximum : 30 Marks
Answer ALL Questions

- Q1)* Discuss the types of maintenance.
- Q2)* Explain the advantages and disadvantages of contract maintenance.
- Q3)* Describe equipment replacement policy and circumstances under which equipment is replaced.
- Q4)* Explain types of joint in detail.
- Q5)* Discuss reasons and preventions of leakage.

(DBHM36)

ASSIGNMENT - 2
B.H.M. DEGREE EXAMINATION, MAY - 2019

Third Year

HOTEL ENGINEERING & MAINTENANCE

Maximum : 30 Marks
Answer ALL Questions

- Q1)* Explain types of plumbing equipment.
- Q2)* Discuss the economic replacement policy for abruptly falling equipment.
- Q3)* Explain the types of contract.
- Q4)* What are the materials used in construction of ceiling and flooring? Explain.
- Q5)* Explain water softening by base exchange method.

