

**(DBHM31)**

**ASSIGNMENT 1**  
**B.H.M. DEGREE EXAMINATION, MAY - 2018**  
**(Examination at the End of Third Year)**  
**Food & Beverage Management**

Maximum Marks : 30

Answer all questions

- Q1)* Explain the determinants of F & B standards.
- Q2)* Discuss in detail the procedure of Inventory taking.
- Q3)* Explain production planning and food purchasing.
- Q4)* Briefly explain about variance analysis.
- Q5)* Write a note on Beverage dispensing equipment.

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**ASSIGNMENT 2**  
B.H.M. DEGREE EXAMINATION, MAY - 2018

**(Examination at the End of Third Year)**

**Food & Beverage Management**

Maximum Marks : 30

Answer all questions

- Q1)* What are the responsibilities of a server?
- Q2)* Explain in detail the standard recipes.
- Q3)* How to prepare standard purchase specifications? Explain.
- Q4)* What are the standard cost control techniques?
- Q5)* What are the objectives of food costing?



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**ASSIGNMENT 1**  
B.H.M. DEGREE EXAMINATION, MAY - 2018

**(Examination at the end of Third Year)**  
**ACCOMMODATION OPERATIONS**

Maximum Marks : 30

Answer all questions

- Q1)** Explain rule of thumb approach for fixing the rates of rooms.
- Q2)** Define front office. Discuss how to evaluate the front office operations.
- Q3)** Explain the methods for measuring the potentiality of operations of front office.
- Q4)** Discuss the techniques of selection of employees.
- Q5)** Explain various methods of performance appraisal.

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**ASSIGNMENT 2**  
B.H.M. DEGREE EXAMINATION, MAY - 2018

**(Examination at the end of Third Year)**  
**ACCOMMODATION OPERATIONS**

Maximum Marks : 30

Answer all questions

- Q1)* Write a note on redefining budgetary plans.
- Q2)* Explain the components of hotel income statements.
- Q3)* Define revenue management. Discuss the different elements and objectives of revenue management.
- Q4)* Define training. Discuss the objectives, need and prerequisites of training.
- Q5)* Explain the incentive plans in detail.



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**ASSIGNMENT 1**  
B.H.M. DEGREE EXAMINATION, MAY - 2018

**(Examination at the end of Third Year)**  
**Housekeeping Management**

Maximum Marks : 30

Answer all questions

- Q1)* Explain the organisational structure of Housekeeping department.
- Q2)* Write a brief note on classification of Hotels.
- Q3)* Examine the need and significance of interdepartmental coordination in a Hotel.
- Q4)* What are the resorts maintained by Housekeeping department?
- Q5)* What are the different types of cleaning equipment used in Hotels?

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**ASSIGNMENT 2**  
**B.H.M. DEGREE EXAMINATION, MAY - 2018**

**(Examination at the end of Third Year)**

**Housekeeping Management**

Maximum Marks : 30

Answer all questions

- Q1)* Write a brief note on 'Cleaning Agents'.
- Q2)* Explain the procedure involved in servicing of guest rooms.
- Q3)* What are the standard contents of a guest room?
- Q4)* Outline the process of cleaning public areas.
- Q5)* What precautions are required in cleaning of food service areas?



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**ASSIGNMENT 1**  
**B.H.M. DEGREE EXAMINATION, MAY - 2018**  
**(Examination at the end of Third Year)**  
**INFORMATION TECHNOLOGY FOR HOTEL MANAGEMENT**

Maximum Marks : 30

Answer all questions

- Q1)** Discuss the role of computers in Hotel Management.
- Q2)** Explain the functions of Management Information system.
- Q3)** Explain data mining method of data processing.
- Q4)** Discuss the concept of programmed decisions and non-programmed decisions in detail.
- Q5)** What is meant by feasibility study of system analysis? Explain it in detail.

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**ASSIGNMENT 2**

**B.H.M. DEGREE EXAMINATION, MAY - 2018**

**(Examination at the end of Third Year)**

**INFORMATION TECHNOLOGY FOR HOTEL MANAGEMENT**

Maximum Marks : 30

Answer all questions

- Q1)** “MIS inventory system is a feature rich module designed to help, manage and control your inventory”. Comment.
- Q2)** What are MIS reports and how do you prepare it?
- Q3)** Explain the components and characteristics of decision support system.
- Q4)** Define office automation. Explain the different types of office automation.
- Q5)** Discuss how computers are applicable for House keeping.





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**ASSIGNMENT 1**  
B.H.M. DEGREE EXAMINATION, MAY - 2018

**(Examination at the end of Third Year)**

**Communication & Soft Skills**

Maximum Marks : 30

Answer all questions

- Q1)** Describe the nature and importance of communication. What are its objectives?
- Q2)** What are the advantages of written communication? Are there any disadvantages.
- Q3)** Explain briefly merits and demerits of non verbal communication.
- Q4)** Discuss different styles of communication.
- Q5)** Discuss the essential features of business letter.

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**ASSIGNMENT 2**  
B.H.M. DEGREE EXAMINATION, MAY - 2018

**(Examination at the end of Third Year)**

**Communication & Soft Skills**

Maximum Marks : 30

Answer all questions

- Q1)* What are different kinds of presentations?
- Q2)* Write a note on meetings.
- Q3)* What is a proposal? How is it different from a report?
- Q4)* Outline the importance of reports in commerce and industry. What are the essentials of a good report.
- Q5)* Discuss motivation as a function of communication. Give some examples of motivation in support of your answer.



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**ASSIGNMENT 1**  
B.H.M. DEGREE EXAMINATION, MAY - 2018

**(Examination at the end of Third Year)**

**Hotel Engineering & Maintenance**

Maximum Marks : 30

Answer all questions

- Q1)** Explain the concept of lumpsum contract.
- Q2)** Discuss the circumstances under which equipment is replaced.
- Q3)** Briefly explain water system in a Hotel.
- Q4)** Explain the reasons for prevention of hardness water.
- Q5)** Explain the objectives and significance of maintenance department.

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**ASSIGNMENT 2**  
B.H.M. DEGREE EXAMINATION, MAY - 2018

**(Examination at the end of Third Year)**

**Hotel Engineering & Maintenance**

Maximum Marks : 30

Answer all questions

- Q1)* What is meant by declining to efficiency? Discuss.
- Q2)* Explain economic replacement cycle for abruptly falling equipments in details.
- Q3)* Discuss cold and hot water system in detail.
- Q4)* What are reasons for leaking in the construction of a building?
- Q5)* Define service contract. Explain its nature and significance in detail.

