

**(301HM21)**

M.A. DEGREE EXAMINATION,  
FEBRUARY 2024.

Third Semester

Human Resource Management

HUMAN RESOURCE DEVELOPMENT

Time : Three hours

Maximum : 70 marks

SECTION A — (5 × 4 = 20 marks)

Answer any FIVE of the following.

1. (a) Need for HRD
- (b) Concept of Feedback
- (c) Need for Rewards
- (d) HRD Audit
- (e) Transactional Analysis
- (f) Self Directed Learning
- (g) Vestibule Training
- (h) Management Games
- (i) Distinguish Training and Development
- (j) Concept of Management Development

SECTION B — (2 × 10 = 20 marks)

Answer any TWO of the following.

2. Discuss about the concept and origin of Human Resource Development.
3. What is meant by Potential Appraisal? What are the issues involved in it?
4. What are the various principles of learning?
5. Outline the process involved in assessing the training needs of a large scale organisation.

SECTION C — (2 × 15 = 30 marks)

Answer any TWO of the following.

6. What are the responsibilities and challenges of Training Managers?
  7. What is meant by quality of work life? Examine the factors which are influencing quality of work life.
  8. Discuss the need and importance of evaluating HRD Programmes.
  9. Write in detail about 360 Degree Performance Appraisal System.
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M.A. DEGREE EXAMINATION, FEBRUARY 2024.

Third Semester

INDUSTRIAL RELATIONS

Time : Three hours

Maximum : 70 marks

SECTION A — (5 × 4 = 20 marks)

Answer any FIVE of the following.

1. (a) Concept of Industrial Relations.
- (b) Wage Board
- (c) Code of Conduct
- (d) Employee Grievances
- (e) Domestic Enquiry
- (f) Lay off
- (g) Unfair Labour Practice
- (h) Registered Trade Union
- (i) JMCs
- (j) Concept of Worker's participation in Management.

SECTION B — (2 × 10 = 20 marks)

Answer any TWO of the following.

2. Define 'Industrial Relations'. What are the various determinants of Industrial Relations?
3. What are the different functions of Industrial Committees?
4. Examine the need and importance of maintaining discipline in Indian Industry.
5. What are the reasons for strikes and lockouts?

SECTION C — (2 × 15 = 30 marks)

Answer any TWO of the following.

6. Define 'Trade Union'. Describe the growth of Trade Unions in India in the recent past.
  7. Outline the reasons for Industrial Disputes in India. Suggest preventive measures.
  8. Do you support the concept of political involvement in the functioning of Trade Unions? Give reasons.
  9. What measures are required to promote Industrial Relations in India?
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**(303HM21)**

M.A. DEGREE EXAMINATION, FEBRUARY 2024

Third Semester

Human Resource Management

LABOUR LEGISLATION AND CASE LAW

Time : Three hours

Maximum : 70 marks

SECTION A — (5 × 4 = 20 marks)

Answer any FIVE of the following.

1. (a) Concept of Industrial Jurisprudence
- (b) Need for social justice
- (c) Judicial activism
- (d) Need to protect mines
- (e) Define “Wage”
- (f) ESI Act, 1948
- (g) Meaning of Gratuity
- (h) Problems of Employment exchanges
- (i) Concept of Provident Fund
- (j) Meaning of Natural justice

SECTION B — (2 × 10 = 20 marks)

Answer any TWO of the following.

2. What are the principles of Labour legislation?
3. Outline the objectives of the Factories Act, 1948.
4. Define “Minimum Wage”. Discuss the need and importance of minimum wage.
5. Briefly explain the main provisions of the A.P.Shops and Establishment Act, 1988.

SECTION C — (2 × 15 = 30 marks)

Answer any TWO of the following.

6. What is meant by Social justice? Discuss the role of social justice in Labour legislation.
  7. What are the rules regarding Workmen's Compensation Act, 1923? Explain in brief.
  8. Define "Plantation Labour". Examine how plantation labour are safeguarded by the Plantation Labour Act, 1951.
  9. Discuss the following case :  
Chintaman Rao Vs. State of Madhya Pradesh.
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**(304HM21)**

M.A. DEGREE EXAMINATION,  
FEBRUARY 2024.

Third Semester

Human Resource Management

IT & HRIS (INFORMATION TECHNOLOGY AND HUMAN RESOURCE  
INFORMATION SYSTEM)

Time : Three hours

Maximum : 70 marks

SECTION A — (5 × 4 = 20 marks)

Answer any FIVE of the following.

1. (a) Concept of Information systems.
- (b) Storage Devices.
- (c) Binary System.
- (d) Concept of Marketing
- (e) Group Decision Making
- (f) Role play
- (g) Components of DSS.
- (h) Decision Tree
- (i) Network Topology
- (j) Integration of TPS

SECTION B — (2 × 10 = 20 marks)

Answer any TWO of the following

2. What do you understand by computer? Give a classification of computers.
3. Outline the functions of CPU.
4. What are the objectives of Human Resource Management?
5. Examine the Role of Manager in Decision Making in a large scale organisation.

SECTION C — (2 × 15 = 30 marks)

Answer any TWO of the following

6. What are the different types of Data Base Management system?
  7. “Computers play a vital role in the present day environment” Discuss.
  8. Critically examine Herbert Simon’s Model of Decision making.
  9. Briefly explain about MIS Application Framework.
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