

**(DBHM31)**

**ASSIGNMENT- 1**  
**BHMDEGREEEXAMINATION, DEC- 2017**  
**ThirdYear**  
**FOOD & BEVERAGE MANAGEMENT**  
**MAXIMUM MARKS-30**  
**Answer ALL Questions**

- Q1)** Write a note on purchase cycle.
- Q2)** Explain use of computers in food cost control.
- Q3)** Discuss the contents of marketing environment.
- Q4)** What are the sources of supply and selection of supplier.
- Q5)** Write a note on.
- a) Store design
  - b) Bin card
  - c) Inventory control.

**(DBHM31)**

**ASSIGNMENT- 2**  
**BHM DEGREE EXAMINATION, DEC- 2017**  
**Third Year**  
**FOOD & BEVERAGE MANAGEMENT**  
**MAXIMUM MARKS-30**  
**Answer ALL Questions**

- Q1)** Determine the various F & B standards.
- Q2)** Explain inventory procedures – LIFO and FIFO.
- Q3)** Elucidate financial consideration in F & B operations.
- Q4)** What are the legal requirements followed while purchasing liquor?
- Q5)** Write a note on Beverage dispensing equipment.

**(DBHM32)**

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**BHM DEGREE EXAMINATION, DEC- 2017**  
**Third Year**  
**ACCOMMODATION OPERATIONS**  
**MAXIMUM MARKS-30**  
**Answer ALL Questions**

- Q1)** Explain functions of management.
- Q2)** How are room rates established? Explain.
- Q3)** How to evaluate front office operations?
- Q4)** Explain the elements of revenue management.
- Q5)** Explain internal and external recruiting sources.

**(DBHM32)**

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**BHM DEGREE EXAMINATION, DEC- 2017**  
**Third Year**  
**ACCOMMODATION OPERATIONS**  
**MAXIMUM MARKS-30**  
**Answer ALL Questions**

- Q1)** What are structured and unstructured interview?
- Q2)** Write a note on hotel income statement.
- Q3)** What are the duties of front office staff?
- Q4)** How to forecast room revenue and expenses ?
- Q5)** What factors are influencing the fixation of room rates?

**(DBHM33)**

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**BHM DEGREE EXAMINATION, DEC- 2017**  
**Third Year**  
**HOUSEKEEPING MANAGEMENT**  
**MAXIMUM MARKS-30**  
**Answer ALL Questions**

- Q1)** Discuss the role and importance of housekeeping accommodation operations.
- Q2)** Classify the hotels and types of guest rooms.
- Q3)** Write a note on cleaning agents and its uses.
- Q4)** What are the commonly used equipments in cleaning?
- Q5)** Explain the standard Cleaning methods.

**(DBHM33)**

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**BHM DEGREE EXAMINATION, DEC- 2017**  
**Third Year**  
**HOUSEKEEPING MANAGEMENT**  
**MAXIMUM MARKS-30**  
**Answer ALL Questions**

- Q1)** Discuss the servicing of guest rooms and departure rooms.
- Q2)** Explain Cleaning of floors, walls and laminated surfaces.
- Q3)** Discuss Cleaning of lobbies and elevators.
- Q4)** Explain the organization structure of house keeping department.
- Q5)** Describe the relationship of house keeping with guests and other departments.

**(DBHM34)**

**ASSIGNMENT- 1**  
**BHM DEGREE EXAMINATION, DEC- 2017**  
**Third Year**  
**INFORMATION TECHNOLOGY FOR HOTEL MANAGEMENT**  
**MAXIMUM MARKS-30**  
**Answer ALL Questions**

- Q1)** Explain the role of computers in management of restaurant, kitchen and house-keeping.
- Q2)** Define MIS. Explain its features and functions.
- Q3)** Explain the types of decisions.
- Q4)** Explain the application of MIS in functional areas of management.
- Q5)** Discuss about types of information system.

**(DBHM34)**

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**Third Year**  
**INFORMATION TECHNOLOGY FOR HOTEL MANAGEMENT**  
**MAXIMUM MARKS-30**  
**Answer ALL Questions**

- Q1)** What are programmable and non-programmable decisions?
- Q2)** Write a note on system development.
- Q3)** Explain LAN and WAN.
- Q4)** Discuss about Transaction Processing System.
- Q5)** What is Data Transformation Package ? Give some examples.

**(DBHM35)**

**ASSIGNMENT- 1**  
**BHM DEGREE EXAMINATION, DEC- 2017**  
**Third Year**  
**COMMUNICATION & SOFT SKILLS**  
**MAXIMUM MARKS-30**  
**Answer ALL Questions**

- Q1)** Discuss nature and significance of communication .
- Q2)** What are the barriers to Communication?
- Q3)** Explain the types and ways to Communicate .
- Q4)** What are the various forms of written Communication?
- Q5)** How to make a seminar successful? Explain in detail

**(DBHM35)**

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**BHM DEGREE EXAMINATION, DEC- 2017**  
**Third Year**  
**COMMUNICATION & SOFT SKILLS**  
**MAXIMUM MARKS-30**  
**Answer ALL Questions**

- Q1)** Write a note on Report writing.
- Q2)** Describe the essentials of an effective speech .
- Q3)** State the merits and demerits of Communication.
- Q4)** What are the points to be kept in mind while writing an essay.
- Q4)** State the points to be Considered while holding a seminar

**(DBHM36)**

**ASSIGNMENT- 1**  
**BHM DEGREE EXAMINATION, DEC- 2017**  
**Third Year**  
**HOTEL ENGINEERING & MAINTENANCE**  
**MAXIMUM MARKS-30**  
**Answer ALL Questions**

- Q1)** Discuss the process of organization of Maintenance Department.
- Q2)** What are the advantages of contract maintenance ?
- Q3)** What is the role and importance of Replacement policy in the hotel industry?
- Q4)** Explain about Economic Replacement Cycle.
- Q5)** Suggest measures to make water more soften.

**(DBHM36)**

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**Third Year**  
**HOTEL ENGINEERING & MAINTENANCE**  
**MAXIMUM MARKS-30**  
**Answer ALL Questions**

- Q1)** Write a note on water taps.
- Q2)** What are the types of joints and plumbing equipment?
- Q3)** How should an employee react in case of fire accident?
- Q4)** Explain different types of interior wall finishes.
- Q5)** Suggest measures to control leakages in ceiling.