

(CCH)HK01

ASSIGNMENT-1

CERTIFICATE COURSE DEGREE EXAMINATION, DECEMBER – 2017

HOTEL & HOSPITAL HOUSE KEEPING

Hotel House Keeping Theory

MAXIMUM MARKS:30

Answer ALL Questions

- Q1)** Explain the role and importance of house keeping accommodation operations.
- Q2)** What are the areas of house keeping responsibility? Explain briefly.
- Q3)** Explain the hierarchy of house keeping.
- Q4)** Explain the relationship of house keeping with guests and other departments.
- Q5)** What is departmental coordination? Mention its importance.

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ASSIGNMENT-2

CERTIFICATE COURSE DEGREE EXAMINATION, DECEMBER – 2017

HOTEL & HOSPITAL HOUSE KEEPING

Hotel House Keeping Theory

MAXIMUM MARKS:30

Answer ALL Questions

- Q1)* Enumerate the duties & responsibility of house keeping personnel.
- Q2)* How does a servicing of vacant rooms take place? Explain briefly.
- Q3)* Explain the manual procedure of cleaning the guest rooms.
- Q4)* Discuss the cleaning process of laminated surface.
- Q5)* Discuss the storage facility of cleaning equipment.

(CCHHK02)

ASSIGNMENT-1

CERTIFICATE COURSE DEGREE EXAMINATION, DECEMBER – 2017

HOTEL & HOSPITAL HOUSE KEEPING

Communication Theory (Paper – II)

MAXIMUM MARKS:30

Answer ALL Questions

- Q1)* What is communication? Explain its nature and scope.
- Q2)* Explain different forms of communication.
- Q3)* Discuss the purpose of seminar and meeting.
- Q4)* Describe the procedure of conducting conference.
- Q5)* What is Dialogue writing? Explain the process involved in it.

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ASSIGNMENT-2

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HOTEL & HOSPITAL HOUSE KEEPING

Communication Theory (Paper – II)

MAXIMUM MARKS:30

Answer ALL Questions

- Q1)* What is sentence? Discuss about the making of sentence.
- Q2)* How is combination of sentence formed? Explain.
- Q3)* What is letter writing? Explain the types of letters.
- Q4)* Differentiate between paragraph and essay writing.
- Q5)* How to cultivate written communication? Explain.

