

ACHARYA NAGARJUNA UNIVERSITY::CENTRE FOR DISTANCE EDUCATION



Nagarjuna Nagar, Guntur-522510, AP, INDIA
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www.anucde.info



Student Support Services

Feedback Form

1. Enrolment Number : _____
2. Name of the Student : _____
3. Name of the Course : _____
4. Name of Study Centre : _____
5. Mobile number : _____
6. e-Mail Id : _____
7. Purpose of Visit to CDE : _____
8. Are you satisfied with the ANUCDE Website : Yes / No
9. Does the website contains all information you wanted (if **No** specify the information you want) : Yes / No
10. Are you able to find fee & other payments made by you in Website: Yes / No
11. Are you receiving the study material in time : Yes / No
12. How do you rate the quality of the study material : Excellent/Very Good/Good/Satisfactory/Not satisfactory
13. How do you feel about the Schedule of the Examinations : Excellent/Very Good/Good/Satisfactory/Not satisfactory
14. Are you able to download hall tickets without any difficulty : Yes / No
15. Is your study centre giving information to you in right time : Yes / No
16. How do you rate the help desk at CDE Student Support Services : Excellent/Very Good/Good/Satisfactory/Not satisfactory
17. How do you rate the staff response at Student Support Services : Excellent/Very Good/Good/Satisfactory/Not satisfactory
18. Are you getting SMS/e-mail directly from the ANU-CDE (About your PCP Classes/hall ticket/exam centre/practical exams) : Yes / No
19. Personal Contact Programme : Excellent/Very Good/Good/Satisfactory/Not satisfactory
20. Conduct of Examinations : Excellent/Very Good/Good/Satisfactory/Not satisfactory
21. Are your Certificates dispatched to your Residential Address : Yes / No
22. Handling of Students Grievances Redressal Cell in CDE : Excellent/Very Good/Good/Satisfactory/Not satisfactory
23. Overall Rating You give to ANU CDE based on above points :

| Rating | Mark ✓ for Grade |
|-----------|---------------------|
| * * * * * | Excellent |
| * * * * | Very Good |
| * * * | Good |
| * * | Satisfactory |
| * | Fair |

Signature of the Student

Note: Students are requested to fill this form and send by post to “The Director, Centre for Distance Education, Acharya Nagarjuna Univeristy, Nagarjuna Nagar, Guntur-522510, AP”.